

# Testerman Restoration – Strategic Plan

<b>1</b>	<b>VISION</b>	Excellence in everything we do, which provides for a “Sustainable Competitive Advantage.”
<b>2</b>	<b>MISSION</b>	“Restoring to make our customers whole”.
<b>3</b>	<b>VALUES</b>	Our company has adopted the “10 Ways” to guide us In making decisions relating to people and finding the Way to success. It’s the heart and soul of our culture.
<b>4</b>	<b>OBJECTIVES</b>	Constantly evaluating our level of excellence with respect to our employees, clients and customers.
<b>5</b>	<b>STRATEGIES</b>	To continuously attain and cultivate the highest quality people and systems in the marketplace in order to achieve excellence.
<b>6</b>	<b>PRIORITIES</b>	People, Processes, and Systems.