



TESTERMAN RESTORATION

Testerman Restoration – Strategic Plan

1	VISION	Excellence in everything we do, which provides for a “Sustainable Competitive Advantage.”
2	MISSION	“Restoring to make our customers whole”.
3	VALUES	Our company has adopted the “10 Ways” to guide us In making decisions relating to people and finding the Way to success. It’s the heart and soul of our culture.
4	OBJECTIVES	Constantly evaluating our level of excellence with respect to our employees, clients and customers.
5	STRATEGIES	To continuously attain and cultivate the highest quality people and systems in the marketplace in order to achieve excellence.
6	PRIORITIES	People, Communication, Processes, and Systems.